

Strategic

Sustainable Global Bond Fund

Target Market Determination

This Target Market Determination (TMD) describes the investors that make up the target market for this fund and sets out some other matters relevant to the fund's distribution and review. This document is available to the public free of charge. It doesn't form part of the Product Disclosure Statement (PDS) for the fund and it doesn't list all the fund features or terms. The information in this document doesn't take into account any person's individual investment objectives, financial situation or needs. Investors should read the PDS before making any decision regarding the fund.

Product Particulars	
Product Name	Strategic Sustainable Global Bond Fund (Fund) ARSN: 649 740 876 APIR code: NAB3990AU
Issuer	IOOF Investment Services Ltd (referred to as 'IOOF', 'we', 'us' or 'our') ABN 80 007 350 405 AFSL 230703
Issue Date of TMD	19 December 2023
Version	3

Section 1 – Target Market and Product Features

Strategic Sustainable Global Bond Fund provides clients with exposure to an investment portfolio comprised of fixed interest securities that take into account certain labour standards, environmental, social, ethical and governance considerations (Sustainability Considerations). No borrowing is used for the purpose of gearing.

An investor who satisfies the following is in the target market for the Fund:

This Fund is likely to be suitable for an advised client seeking income which can be applied to the fixed interest allocation as a component of a broader portfolio. It is likely to be appropriate for those clients who:

- are able to invest their money for the medium-term
- are seeking a medium return profile
- may need daily access to funds (but who can afford for withdrawals to be delayed / suspended or become subject to a withdrawal offer by us in certain circumstances – for further details about the time it takes to process your request, please consult the PDS).

The Fund is intended to be suitable for investors seeking a liquid, diversified portfolio that provides exposure to the returns of domestic and global fixed interest securities and those also seeking to have certain Sustainability Considerations taken into account in the investment decision-making process.

The Product Features of the Fund are set out in the table below:

Please note, if an investor intends to hold this Fund as part of a diversified portfolio, the Fund should be assessed against the investor's requirements for the relevant portion of the portfolio, rather than the investor's requirements for their portfolio as a whole.

For example, an investor may seek to construct an overall conservative portfolio which includes an allocation to a higher risk investment. In this case, it may be likely that an investment with a higher risk/return profile is consistent with the investor's requirements, even though the risk profile of the investor overall is lower than the investment selected. In making this assessment, please consider all Product Features.

Product Features	Details
Investment objective	
Capital growth Income distribution	The Fund is intended for investors seeking to maximise expected returns (including income and capital appreciation) comparable to the Bloomberg Global Aggregate Bond Index (hedged to AUD) by investing in a broadly diversified portfolio of eligible domestic and global fixed interest securities with controls on the portfolio maturity, security maturity, credit quality and diversification. The Fund seeks to achieve its objective whilst taking into account certain Sustainability Considerations.
Product use as a percentage of an investor's portfolio	
Core Component (25-75%) Satellite (<25%)	The Fund is designed for use as a core or satellite component of an investor's broader portfolio of investments.
Investment timeframe	
Medium term Long term	The Trust has a medium to long term suggested investment period. The Trust is likely to be suitable for clients who can invest for a minimum of approximately 7 years.
Risk and Return	
Medium risk & return	The risk and return profile is medium. The Fund is likely to be suitable for clients who: <ul style="list-style-type: none"> • have a medium tolerance of the risks associated with investing • are seeking to minimise potential losses with a medium risk product (eg has the ability to bear up to 4 negative returns over a 20-year period) • seek a medium potential level of return that is offered by the Fund, whether as a core or satellite fixed interest component used to augment a broader portfolio.
Redemption frequency	
Daily	In normal circumstances, the Fund processes withdrawals each business day. For further information refer to the PDS.
Section 2 – Distribution Channels and Conditions	
Distribution Channels	Distribution Conditions
Platform	Through a 'platform product' (such as an investor-directed portfolio service or a 'wrap'-style superannuation product).
Advised	This Fund may only be distributed to investors by a Licensee or their Authorised Representative (as defined by law) (known as a financial adviser) who: <ul style="list-style-type: none"> • provides personal financial product advice; and • is acceptable to us.

Section 3 – Review Triggers and Review Periods:**Review triggers**

Significant product change	We make a significant change to the Fund.
Trust performance	The Fund has significantly and persistently not achieved its investment objective.
Significant breach	We commit a significant breach of financial services law where the breach relates to the design or distribution of the Fund.
Significant dealings outside of TMD	We identify significant dealings outside of the TMD.
Complaints from investors and distributors	We receive a significant and unexpected number of complaints, in respect of one or more calendar quarters, in relation to the Fund's design (including its features, terms or conditions) or the manner in which the Fund is distributed.
Notification from ASIC	We receive a notification from ASIC raising serious concerns regarding the design or distribution of the Fund.

Mandatory review periods**Review frequency**

Initial review	Within 18 months after the issue date.
Subsequent review	After initial review, within every 2 years and 3 months.

Section 4 - Distributor reporting requirements

Reporting requirement	Timing
Complaints (as defined in section 994A(1) of the Corporations Act) received during a calendar quarter relating to Fund design or Fund distribution. The distributor must provide full details of the complaints, having regard to privacy.	Within 10 business days following the end of the calendar quarter.
If the Distributor becomes aware of a significant dealing in the Fund which is not consistent with this TMD, details of the significant dealing, such as: <ul style="list-style-type: none">• whether the significant dealing relates to giving or implementing personal advice;• the date on which the significant dealing occurred, or the date range during which dealings occurred that taken together are significant;• when and how the significant dealing was identified;• the number of investors involved in the significant dealing;• the nature and circumstances of the significant dealing, including why it is not consistent with the TMD;• what steps have been taken (if any) in relation to the significant dealing; and• the proportion of customers who are not in the target market.	As soon as practicable but no later than 10 business days after the Distributor becomes aware of the significant dealing (and therefore at the same time as when the report under section 994F(6) of the Corporations Act must be provided).
Other information requested by us	Other information reasonably requested by us to meet our legal obligations, with appropriate notice given to the Distributor such as: <ul style="list-style-type: none">• a summary of the steps taken to ensure the Distributor's conduct is consistent with this TMD (as required under section 994E(3) of the Corporations Act); and• feedback on investor experience with the Fund which suggests that the TMD may no longer be appropriate.

Contact details:

Contact details and reporting instructions are available at mlcam.com.au/ddoreporting
You can also email us at ddoreporting_am@mlcam.com.au