

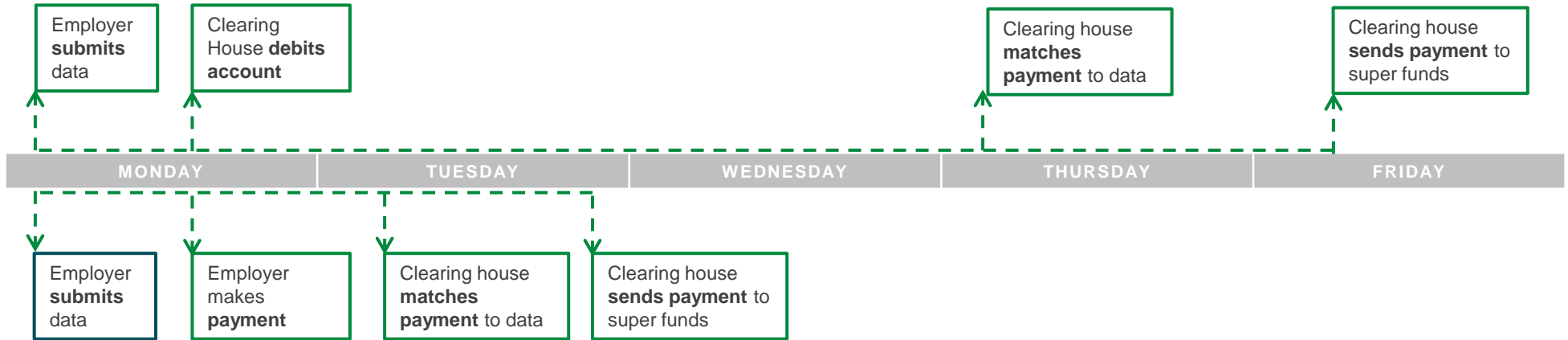
Contribution payment timeline

Processing timeframes



Creating financial independence since 1846

DIRECT DEBIT PAYMENTS where submission is made before 4pm AEST



DIRECT CREDIT PAYMENTS where submission and payment are made before 4pm AEST

PROCESSING SCENARIO	DIRECT CREDIT	DIRECT DEBIT
Remittance from PayClear to the super fund...	1 banking day	3 banking days
Total time from submission and payment to receipt by super funds...	2 business days	5 business days
To request a stop payment from employer to PayClear...	before 3pm AEST	
Where a refund is issued to employer for excess super clearing house funds...	1 business days	
Where a refund is issued when funds are received but no contribution submission file is received.	7 business days	

Business days refers to days which are not weekends or public holidays in NSW, and Banking days refers to days in which PayClear's Bank is operating. These timelines are in line with the Product Disclosure Statement issued on 25 October 2021. If you have signed a PDS issued more recently, please refer to your PDS as the source of truth for payment timelines.